

Bookstore Frequently Asked Questions for Fall 2020

Do I have to wear a mask to come in the bookstore?

Yes, we will be following university requirements for masks.

Will you be regulating the number of people in the store?

Yes, customers shopping for Lee merchandise will come to the upper level across from Chik-Fil-A. We will regulate the number of customers in the Fan Shop.

Customers that need textbooks will come to the lower level of the patio by Subway. Entry will be limited but we will provide clerk service for books.

What hours will the bookstore be open?

Standard bookstore hours are 8 a.m. to 5 p.m. Monday through Friday.

How do I know what books I need? What's the best way to get them?

The best practice is to visit www.leeuniversityshop.com and choose "Fall" and enter your course numbers from your registration.

NEW FOR FALL- Due to COVID-19, we strongly recommend that everyone shop at the bookstore website and choose "Store Pickup". You can order books now. In most cases they are ready to pick up within 12-24 hours.

NEW FOR FALL- the textbook room is arranged by author. This is intended to optimize our response time for online orders. However, when you visit the bookstore in person, we will ask you for your student ID, which will give us a list of your books in author order.

You can also visit www.txbk.info/leeu, insert your student ID, and print your own alphabetical list by author.

What is the Lee University Book Bundle?

More and more titles have a digital option, or the instructor is using an online platform, such that the materials for the class are simply placed in "Moodle", the Learning Management System.

This means that no purchase is necessary. The materials are simply included as part of the overall charges on your bill. You may encounter these titles when shopping online, but you won't be able to add them to your cart. A note by the title will indicate that it is a part of a program where the materials are just provided for you. That program is called the Lee University Book Bundle.

I ordered my books online. Where and how do I pick them up?

NEW FOR FALL- You will bring your order number with you to the lower level patio door of the Bookstore (right next door to Subway). Your order number is immediately emailed to you when you successfully complete checkout. It is formatted this way: 28900000xxxxx

I have a Financial Aid Credit, or “Book Voucher”. How can I use it for books?

You will come to the patio level of the bookstore by Subway and the cashiers will assist you.

How do I know if I have a Book Voucher?

There should be a tab in the Lee University app that says, “My Book Voucher”.

Further information may be obtained from Student Financial Services.

What is the last day to use my book voucher or return books for refunds?

Friday, August 28, will be the last day for both returns and book vouchers.